



NOTICE TO ALL SHIPPERS OF REFRIGERATED CARGO

07 December 2011

Dear Valued Customers

At Pacific Forum Line cargo care is one of our highest priorities. It is important to us that your valuable refrigerated cargo reaches its destination in top condition. To help achieve this we would like to remind customers of the following:

- All containers go through a Pre-Trip Inspection (PTI) where the refrigeration machinery is thoroughly checked. If we receive advice of the required temperature at the time of booking, this can be set on the container before it is released.
- Refrigerated containers are designed to maintain a set temperature. To ensure the integrity of the cargo it should be cooled to the required temperature prior to being stowed in the container.
- It is the shipper's responsibility to check that the container is set to the correct temperature and ventilation levels. This step should be completed at the pack site before and after cargo is stowed in the container.

Shippers should also note that to avoid power and monitoring charges please refer to confirmed reefer receivals dates distributed by our Customer Services Team

Should you have further questions about your refrigerated cargo please feel free to contact our Customer Services Team on (09) 355 7819